



French-speaking Marketing and Sales Representative

16 to 40 hours per week

Are you looking to be part of a dynamic and thriving e-commerce company in Europe? Look no further! SB Supply is your gateway to an incredible opportunity where your passion for customer service, languages, and tech can thrive.

About us:

At SB Supply, we don't just sell products; we create unforgettable shopping experiences! From top-of-the-line Apple accessories to the latest tech gadgets, we have it all. Our extensive range of products flies off the virtual shelves through various online channels, and we're growing faster than ever before!

Responsibilities:

- Responding to inquiries and concerns from French-speaking customers via phone, email, or chat.
- Assisting customers with placing orders, tracking deliveries, and resolving issues with products or services.
- Providing information about products and promotions. Maintaining product content, especially translating from English or Dutch to French.
- Handling returns, refunds, and exchanges following established procedures.

Requirements:

- Excellent command of the French language, both oral and written.
- Bilingual proficiency in French and Dutch or English is a plus.
- Good communication skills and the ability to interact with customers in a friendly and professional manner.
- Knowledge of multimedia products and the e-commerce industry, especially SEO (a plus).
- Ability to quickly and efficiently solve problems.
- Previous experience in customer service or a similar role (a plus).
- Ability to multitask.

What We Offer:

- Employment for a minimum of 16 hours, maximum of 40 hours per week (flexible).
- Dynamic workplace in the heart of Tilburg.

- Competitive compensation, 25 vacation days, and employee discounts.
- Own MacBook.
- Possibility to work from home or abroad.

Work Location:

- Office Tilburg: Monumentstraat 1B, 5038AR Tilburg.

How to Apply:

Are you convinced that you belong in our team? Send your motivation and CV via email (attention: Swen Heijstee) to s.heijstee@sbsupply.nl.

Learn more about us by visiting our webshops sbsupply.nl, sbsupply.be, sbsupply.de, sbsupply.fr. In addition to our own webshops, we sell our products on Bol.com, Amazon, and other channels.